



DOIM BULLETIN



FORT HOOD DIRECTORATE OF INFORMATION MANAGEMENT

BULLETIN No. 04-11

1114th SIGNAL BATTALION

01 JUL 2004

DOIM Building Renovation to Begin Soon

Renovation should begin on DOIM's main facility, building 13, in the month of July. During this renovation, major sections of the building will be considered construction zones and will require safety protection. Customers are reminded that most customer services have been moved out of building 13 for the duration of the renovation. The Help Desk, Information Assurance Team, and Networking Team have all been moved to Building 4428, on the corner of 72nd and Service Drive. The Telephone Service Center was previously moved to Building 4444, also on the corner of 72nd and Service Drive. All four sections are providing all normal services at this time and will continue to utilize their previous telephone numbers. For more information on the renovation or moves, please contact SGM Vias, Operations Sergeant Major, at 287-3635.

Web Link to Your Hood MS Outlook Account

You can now access your Fort Hood Outlook e-mail account from the web. To do so, go to the DOIM web site and click on "Fort Hood Web Mail" in the upper left corner of the DOIM main page. Enter your login information (include "hood/" in front of your USERID) to logon.

SIPRNet Transition Scheduled for 12 July

III Corps G2 is scheduled to transfer operational control of the Fort Hood SIPRNet on 12 July 2004. DOIM will be responsible for all SIPRNet (now officially called the "LandWarNet (Class)") issues on Fort Hood. However, customers will still go through the current channels at the Intelligence Contingency Readiness Center (ICRC) for service. Customers may still request new service by calling 287-5550. Customers may also use this number to report problems with current SIPRNet services. For more information on the SIPRNet transition, please contact Ms. Philipa Pinkard, Operations Division Chief, at 287-7289.

DSN Prefixes

The following DSN prefixes are established for incoming DSN calls to Fort Hood only. Do not use 88 + DSN prefix to make an on-post call (ex. 88-737-xxxx).

DSN 259
DSN 663
DSN 566
DSN 737
DSN 738

For more information, contact Ms. Sara Holt at 287-7089.

Active Directory Update

DOIM hosted a successful Active Directory Working Group meeting on 24 June 2004, with over 70 people in attendance. The primary purpose of the meeting was to update tenant units/organizations on the progress of the AD implementation, show sample Organizational Unit (OU) structure, and to request needed information to make the migration successful. Fort Hood units/organizations were asked to provide their OU structure, match user accounts to AKO accounts, and rename all networked equipment in accordance with specified naming standards no later than 30 July 2004. If you would like any additional information on the last Active Directory meeting or Active Directory, in general, please contact Ms. Darla Davis at 287-8274.

Support DOIM FRG at Freedom Fest

DOIM FRG will be taking part in the Fort Hood Freedom Fest on 04 July 2004. The FRG will be selling sausage wraps, corn-on-the-cob, and drinks at a booth near the stadium entrance. Please stop by for some great food for you and your family when you are at the Fest. For more information, contact SGM Vias, Operations Sergeant Major, at 287-3635.

DOIM Help Desk: 287-DOIM & Telephone Assistance: 114

DOIM Web Site: <http://www.hood.army.mil/doim/>



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Creating New E-Mail Accounts

To establish new e-mail accounts, units must direct their requests through their unit Information Assurance Security Officer (IASO). Unit IASOs must be on orders signed by the unit commander and on record with the DOIM. Users wishing to establish a new e-mail account must contact their unit IASO, who will send an e-mail request to the "PostMaster--Ft. Hood DOIM" account. The IASO's e-mail request must include the user's name, rank, SSN, unit, phone number, AKO e-mail address, and position title. Upon establishing an e-mail account, the DOIM will notify the unit IASO via e-mail. Following notification, the IASO will be the only person authorized to pick up account passwords from the DOIM Help Desk, located in building 4428. If the IASO is unavailable, the user may pick up the password if they bring a memorandum from their unit IASO with an original signature authorizing them to do so. IASOs from 1st Cavalry Division and 4th Infantry Division will request new e-mail accounts through their respective G6 staff directorates. If you have any additional questions about new e-mail accounts, please contact the DOIM Help Desk at 287-DOIM (3646).

Authorized Uses of Government Telephones

There continues to be issues with unauthorized long distance calls from Fort Hood government telephone systems. Individuals are reminded not to transfer calls out of the local calling area that would incur long distance charges. These calls are amount to fraud, waste, and abuse.

Unofficial long distance (toll) calls are permitted from a government telephone provided that they are:

1. Charged to the employee's home phone number or other non-government numbers (third party call).
2. Made to a toll-free number.
3. Charged to the called party, if a non-government number (collect call).
4. Charged to a personal telephone credit card.

AR-25-1, paragraph 6-1d, provides additional information on the authorized uses of government telephone systems. For more information, contact the DOIM IT Billing Coordinator, Ms. Sara Holt, at 287-7089 or sara.holt@us.army.mil.

Employee News

Mr. Dennis Sheppard, DOIM Deputy Director, will return to the DOIM on 06 July 2004. Mr. Sheppard is returning from a recent stint on Active Duty. DOIM would like to welcome back Mr. Sheppard.

Contact Information

Director: LTC Edward J. Morris Jr., 287-7109

Deputy Director: Mr. Dennis Sheppard, 287-7109

Operations Officer: Ms. Philpa Pinkard, 287-3238

Automations Officer: Mr. Jesus RosaVelez, 287-3238

ILAN Chief (Network / Helpdesk Sections): Ms. Donna Turner, 287-3262

Systems Chief (LCC / NETAPPS Sections): Ms. Barbara Duckens, 287-1052

Information Assurance Branch: Mr. Jerry Brown, 287-4831, Ms. Michele Berry (IAM), 287-3261

Comms Branch: Mr. Gary Parker, 287-5600

Plans Branch: Mr. John McFarlin, 287-7495

Services Branch: Ms. Joan Ward, 287-0040